Known Issue: Embedded Video Disables Blackboard Page

After you have added a content item with embedded video, you may find that you suddenly can’t add new content items that display on the screen or items cannot be rearranged through drag/drop. This is a page error generated from the way that Web browsers and text-editors are inconsistently handling the <iFrame> embed code.

To restore the functionality of the Blackboard page and keep your video, please use these instructions.

To Fix a Films on Demand or YouTube Embed Code:

1. Use the Firefox Web Browser to access your Blackboard course.

2. Navigate to your content area and item. Click on the double-down arrows next to the name of the item and select Edit from the context-menu that appears.

3. You will be taken to the Edit page. In the text-editor click the button to toggle into HTML Mode.

4. In HTML mode, look for any code in the text-editor that looks like the highlighted text below:

This code may look very different from when you first copied and pasted it into the text-editor. The browser and text-editor have made some unwanted additions (the highlighted code).
To be clear, look for any code between the > and < brackets that looks like this:
\&amp;lt;/div&amp;gt;&amp;lt;/body&amp;gt;&amp;lt;/html&amp;gt;

5. With your backspace or delete key, REMOVE THIS BAD CODE.

6. In the gibberish code’s place, please type the following code:  \&nbsp;

7. Make no other changes to the HTML embed code. Click SUBMIT to save your work.

8. You should now be able to add and view new items on the content area page, reorder them through drag/drop, and delete items as normal.